

GENERAL TERMS AND CONDITIONS OF SALE

PRACTICAL INFORMATION



EXTRACT FROM THE TERMS AND CONDITIONS OF SALE

> The purchasing of an entrance ticket entitles the holder to an open visit of the Domain's various areas in accordance with the type of entrance ticket purchased.

> Reservation of guided visit(s). The Client may order a guided visit service from the Domain's Sales Department, for a group comprising a maximum of 25 people. All visits are subject to prior payment of an entrance ticket. Said entrance ticket, for a visit, is strictly limited to the date indicated on the entrance ticket and to the Domain's opening hours on the date of the ticket. Opening hours can be consulted on the website www.domaine-chaumont.fr

The visitor undertakes to be present at the guided visit meeting place at least 15 minutes prior to the start of the service. The Client can place an option for a period of validity. After such period, any bookings that have not been confirmed will be considered cancelled. Bookings shall be final as from receipt of the quote duly signed and dated.

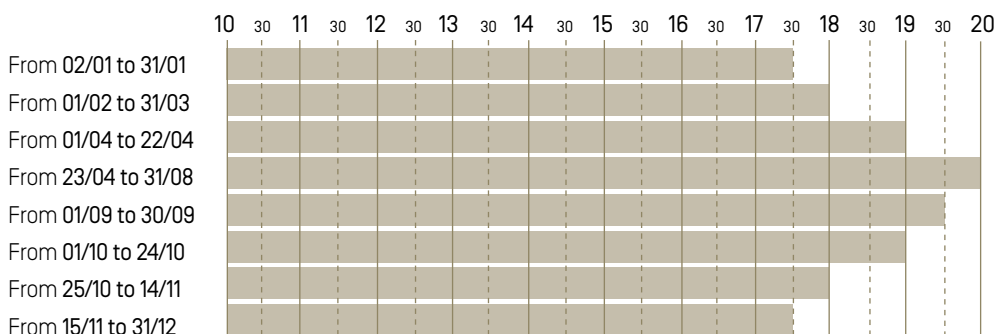
> Any cancellation of bookings requested by the client can only be taken into consideration if delivered in writing to the Domain of Chaumont-sur-Loire's sales department. Once taken into consideration and validated by the Domain, cancellation gives rise to fees.

Cancellation fees are calculated according to the following scale:

From D-30 to D-11:0 €
 From D-10 to D-4:30 %
 From D-3 to same day:100 %

The date taken into consideration for cancellation is that of receipt of the cancellation request.

OPENING HOURS



Open all year round, except on 1 January and 25 December.



Personalised welcome
 Free coach park – South Entrance

SALES DEPARTMENT
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PERSONS WITH REDUCED MOBILITY OR DISABILITIES

- Garden Festival:** the Festival Gardens, Prés du Gouloup, Vegetable Garden, restaurants, boutique and toilets.
- Château:** reception/reception lounge, ground floor, courtyard, chapel, boutique and toilets / Historic Grounds and Stables.
- Magnetic loop amplifiers for the multimedia guides.
- Braille visitors guide. Multimedia guide content adapted for the visually impaired who are accompanied. Guided castle tour available upon reservation for small groups.

